Prescriber Management Service

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Prescriber Management Service in EnterpriseRx

What is Prescriber Management Service?
Prescriber Management allows pharmacies to work with an External Source Vendor (ESV) to ensure the accuracy of prescriber data. The service is automated and seamless to the pharmacy; no staff interaction is required.

The first step of the process involves a one-time data extract, scrubbing, and load:

- The prescriber data is extracted from EnterpriseRx and sent to the ESV.
- The ESV compares the information to a master database and corrects any inaccurate data.
- The cleansed data is returned and loaded into EnterpriseRx.

After the data scrub is complete, ongoing periodic maintenance will ensure that prescriber information is updated and new prescribers are added to the pharmacy prescriber record based on the ESV master file.

Note: This service requires that the pharmacy be contracted with the ESV vendor, Health Market Science (HMS).

Manual Prescriber Validation
Pharmacy personnel with the appropriate rights will also be able to manually validate prescriber data when necessary. There are three rights which control staff access to prescriber ID information within the pharmacy:

- Full Access: The `access_prescriber_id_tab` right allows the user to view, add, edit, and remove prescriber ID numbers.

Figure 1: Sample ID Number Tab view for user with Full Access Rights
- View and add: The `access_prescriber_id_tab_add_validated` right allows the user to view and to add new prescriber ID numbers (they may not edit or remove).

![Sample ID Number Tab view for user with View and Add Rights](image1)

- View only: The `view_prescriber_id_tab` right allows the user to view but not change the prescriber ID numbers.

![Sample ID Number Tab view for user with View Only Rights](image2)
Prescriber Validation Status
The Details tab of the Prescriber Profile will show the validation status.

![Sample prescriber record showing the location of the Validation Information area](image)

- If the record was validated by an external source, the Internally Validated checkbox is blank. The status shows how and when it was last validated:

  ![Validation Information](image)

  - Validation Status: Validated externally 07/24/2013 10:00AM
  - Internally Validated

- If the record was validated internally by a pharmacy staff member, the information shows how it was validated, when it was validated, and the person’s username.

  ![Validation Information](image)

  - Validation Status: Validated internally by DLAMPERSKIA 07/24/2013 10:00AM
  - Internally Validated

- If the record has not yet been validated, the status is "Not Validated". If your store permits users to validate and you have the appropriate rights, the checkbox will be blank and available for selection.

  ![Validation Information](image)

  - Validation Status: Not Validated
  - Internally Validated
**Prescriber Validation Indicators**

Validated prescribers may be identified in other areas, including workflow.

- **The Prescriber Results window:** In the Search fields you have the option to search by Validation Status. An icon displays beside prescribers that have been validated either internally or externally. Note: If a PPI prescriber is validated, both the PPI icon and the Validation icon display beside the prescriber name.

![Prescriber Results Window]

- **The Prescriber Profile header:**

![Prescriber Profile Header]

- **The Prescriber area of the Workflow header:**

![Prescriber Workflow Area]